

Homebound Survey Report

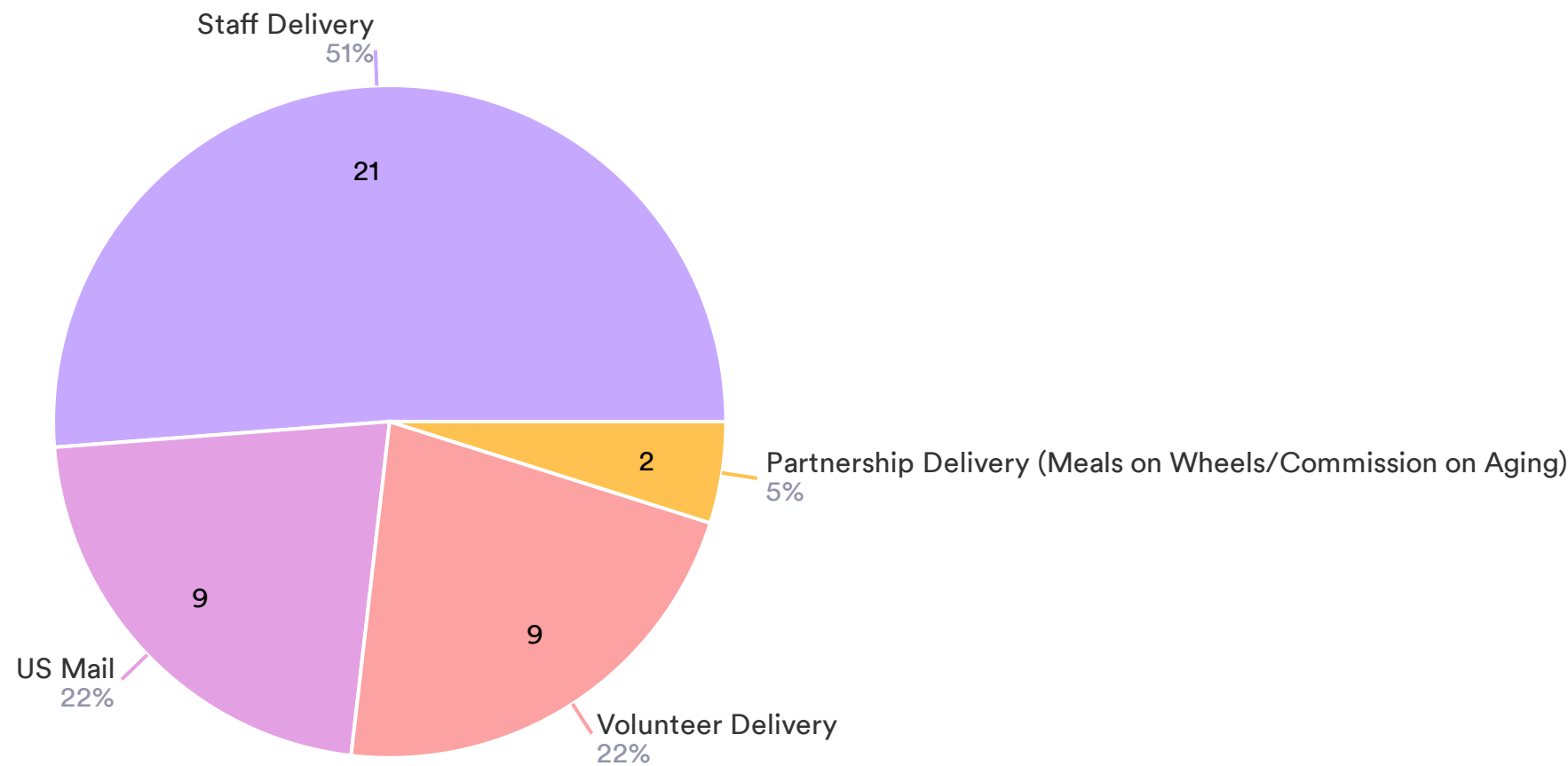
11/12/2021 - Reported by Shauna Quick, Implementation Manager
Brandon Township Public Library

What is the name of your homebound program?

Data	Responses	Data	Responses
Homebound Delivery	3	Parsons Memorial Home Delivery	1
Homebound Book Delivery	2	Books on Wheels	1
Homebound Service	1	Homebound	1
Home Bound Service	1	LotGo, Library on the Go	1
patron outreach	1	Home Delivery Service	1
Library Express	1		
Homebound Delivery System	1		
Homebound Delivery Service	1		
Materials by Mail (MbM)	1		
St. Ignace Public Library Homebound Delivery Service	1		
No name- just a service that we provide as part of our library services	1		
Homebound Delivery	1		
Homebound Connection	1		

Delivery Method

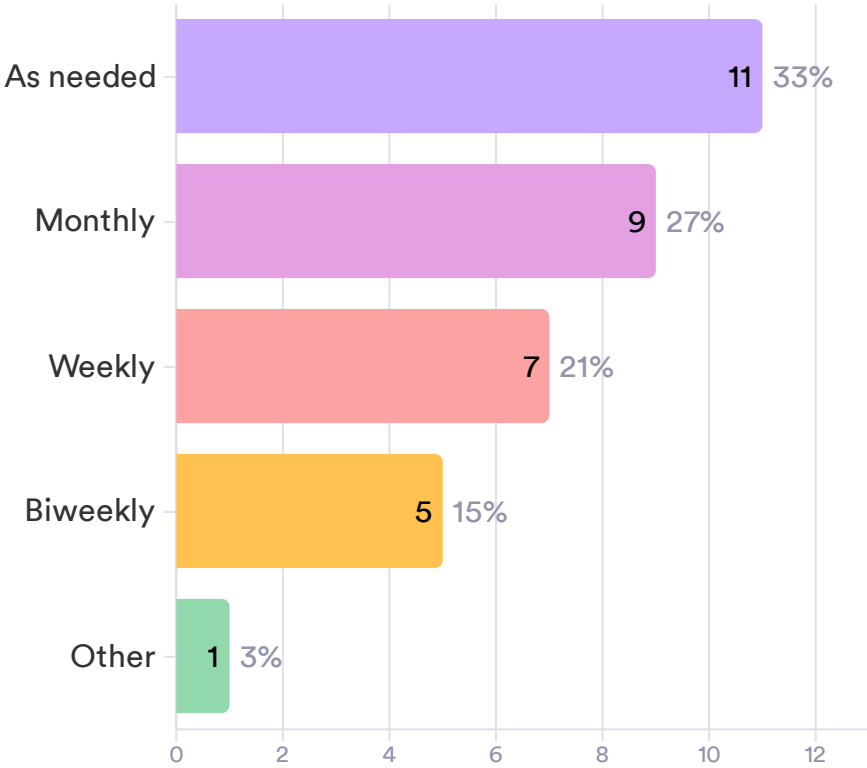
41 Responses



● Staff Delivery ● US Mail ● Volunteer Delivery ● Partnership Delivery (Meals on Wheels/Commission on Aging)

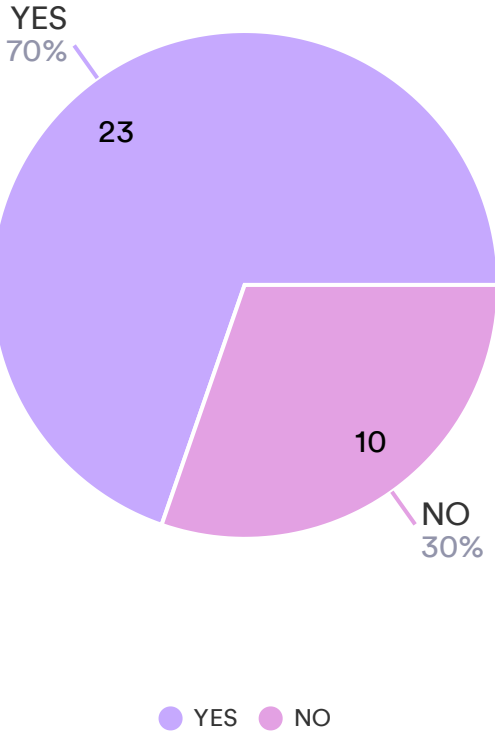
How often do you deliver?

33 Responses



Are there restrictions for eligibility?

33 Responses



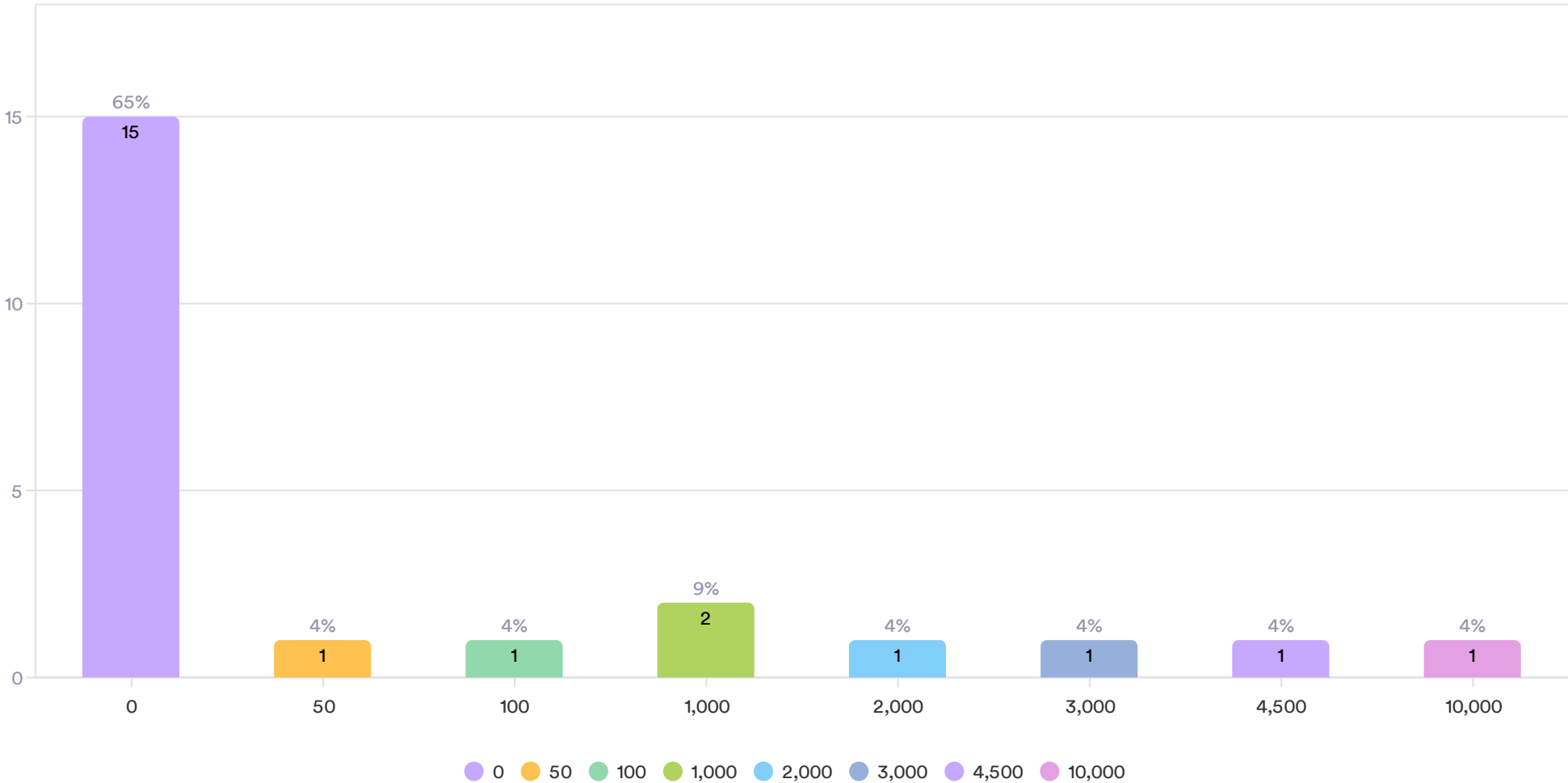
Please describe the restrictions for eligibility.

Data
Must be a Bloomfield Township resident. For example we don't send items to a resident living in Florida for the winter.
18 years and older with a physical or mental disability
We currently are only delivering to patrons who are nearby in the Cass Medical Facility.
Application states "Any Homebound patron regardless of age"
The program is limited to Seniors that can not get to the library. New parents that temporarily can't get to the library and people who may have had surgery and are temporarily homebound.
Must be unable to drive due to a health/physical condition, live in our district, have a valid library card in good standing, and must complete an application (either in person or by telephone).
Participants in MbM must be Roseville residents as this program is set up as Business Reply Mail through the Roseville Post Office.
We limit this service to our "service area" which is millage paying areas and have an active library card. Otherwise, we would be going all over Eastern UP and parts of lower MI.
Can be a temporary or permanent situation that keeps them from visiting the library and using their card in-person. They "surrender" or agree to not use their card at the library (electronic platforms is totally fine) while participating in Books By Mail.
The patron must be within our service area and have a card in good standing.

Data
To qualify for this service you must be a resident of the City of Grand Rapids and unable to come to the library or any of its branches because of illness, disability or old age.
The patron must relinquish their card to the library, so they are not to use any other library in the system. They need to be a senior and homebound. They can only get items delivered to them from our library.
They must be a resident of Hamburg Township.
Participants have to live in the district and be unable to get to the library, due to a disability.
Our standard is that people are not able to come to the library--we don't require any medical certification or proof, and thus far people have been honest with us when we explain it's not just a convenience service. We have had people use the service even when the problem was a lack of transportation rather than a disability per se, but only a few.
Home delivery is available to Plymouth and Plymouth Township residents who are physically unable to come to the library due to a permanent or temporary illness or disability.

What is the annual/estimated budget allocated to your homebound program?

23 Responses- 10 Empty



Thank You!

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