

Product	Cost for our size staff	Thoughts/Feedback
When to Work http://whentowork.com/	\$49/mo or \$330/yr	I already know and love this system, although it is a bit clunky to schedule people for service points within the daily shift, but it is possible and you can customize the views for schedule printing.
Snap Schedule 365 http://www.snapschedule365.com/	\$3960/year (5 schedulers/50 staff)	Most expensive option. They are doing a personalized demo webinar. They have options specifically for libraries and you can schedule people on service points within their shifts. Easy to learn user friendly software. They will handle all the training.
ScheduleBase https://www.schedulebase.com/	\$25/mo	Enter schedules in any format you like. "No other software is as easy or as flexible." It looks flexible for typing notes within the shift, i.e. breaks, etc. Doesn't alert to schedule conflicts, so you need to be detail-oriented.
LibStaffer https://www.springshare.com/libstaffer/	\$699/year	Must have a Springshare account and be logged into LibApps account to access the demo video. They build a customized system for us and handle updates and support. The video is hard to find, and the schedule creation looks overly complicated.
When I Work https://wheniwork.com/	Free forever (up to 75 staff)	They also offer a free Excel template? Also has a time clock feature with GPS.
Sling https://getsling.com/	Free and unlimited	Allows you to create and assign checklists for the shifts. Users love the ease of scheduling and the fact that staff and managers can message each other with it.
OpenSimSim https://opensimsim.com/	Free	Free support, claims to be highly intuitive. Different access for different employees. Allows scheduled positions within areas. Has a manager log book for pass-along communication.
Google Calendars	Free because we already use Google email	A problem might be getting the schedule printed neatly on one sheet of paper.
Outlook or Microsoft Bookings	\$12.50/mo	We don't use Outlook. Microsoft Bookings looks interesting and lets people select shifts, but might be more aimed at a business than what we do here.

Other thoughts: Most of these software companies offer apps for staff use, and all the ones that charge let you have a free 30 day trial. I am concerned about “free” software selling people’s information.

Per the Records Management Schedule, staff schedules need to be kept until two years after the end of the pay period. How do we know if the free scheduling software will still be around then?

Things to consider when switching your schedule style:

What features do people want to see?

How much money do you have?

How big is your staff?

Can you simplify your schedule?

How long do you need to keep your schedules around?