

Job Description

JOB TITLE: Interlibrary Loan Specialist - Evenings

DEPARTMENT: Library

REPORTS TO: Director of Library Services

POSITION SUMMARY: Under the supervision of the Library Director, this position provides customer-responsive interlibrary loan service to Rochester College students, faculty and staff.

EDUCATION AND/OR EXPERIENCE REQUIRED:

- Bachelor's degree required
- Prior academic library experience
- · Familiarity with library workflows
- MLS/MLIS/MSLS from an ALA accredited graduate program preferred

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Ensures that all user requests for interlibrary loan items are addressed in a timely manner
- Compiles ILL statistics for local, regional and national reports
- Supervises the processing of all ILL borrowing and lending requests
- Knowledge of national guidelines to ensure compliance with ILL copyright standards and practices of print and electronic materials
- Part-time, 15 hours per week, \$15 per hour
- Work weeknight and some weekend shifts
- Provides assistance to faculty, students, and the campus community by receiving and responding to information requests in person and remotely through phone/email/chat

SUPERVISORY DUTIES:

• Supervises and trains student workers to assist in ILL transactions

REQUIRED SKILLS AND ABILITIES:

- Good oral and written communication skills with high degree of computer literacy
- Excellent interpersonal and organizational skills and high attention to detail
- Ability to work independently and collaboratively
- Supportive of the College mission

SEND APPLICATION AND RESUME TO:

Ginny May, Human Resource Manager Rochester College 800 W. Avon Road Rochester Hills, MI 48307

Fax: 248-218-2025 Phone: 248-218-2018 Email: gmay@rc.edu