



The Library Network

Libraries Working Together

41365 Vincent Court, Novi, MI 48375
Phone: (248) 536-3100 Fax: (248) 536-3098
Online: <http://tln.lib.mi.us>

Technology Services General Information

New License Orders

TLN is offering discounted pricing for the products listed below. If you would like more information or pricing, please email [Angie Michelini, amichelini@tln.lib.mi.us](mailto:amichelini@tln.lib.mi.us) or contact phone#248.718.5583.

DeepFreeze

DeepFreeze is a software-based product that is installed on public computers to decrease incidents of software corruption, operating system changes, viruses and spyware.

If you are a current DeepFreeze customer and would like licenses transferred to the TLN contract, we are able to accommodate that any time during the year.

WinSelect

WinSelect is a software-based product used to customize or lockdown computers through an intuitive and non-technical interface. Customizations may include: modifying the Start button functionality, enforcing Windows Explorer restrictions, prevent access to local hard drives and limiting right-click functionality.

If you are a current WinSelect customer and would like licenses transferred to the TLN contract, we are able to accommodate that any time during the year.

Email

Email is hosted and provided through Merit Network. In April, 2017, the email host provider is changing to XMission. Users are provided with unlimited storage space. TLN is the administrator of all email accounts. Groups or distribution lists can be setup at the request of the library. A 3 year contract document is required.

Public Web Browser

This software based product is ordinarily installed on the catalog computers (OPAC). PWB is a browser that enables you to lock down access to Windows Internet Explorer.

OpenDNS

This is a real-time internet content filtering option. Filtering is required for libraries receiving e-rate for Internet (CIPA compliance). It's a cloud based subscription, renewable each year. TLN administers the filter.

Technology Services

Web Site Hosting

Library web sites are hosted through a web hosting provider but administered by TLN staff. A specified library staff person would be provided with a login and password to maintain the library website.