

Q1 What are your top three?

swer Choices	Responses	
Downloadable materials (eBooks, eAudiobooks)	36.64%	144
Analog to digital format (convert documents, photos, audio and video to digital format using equipment in the library)	9.16%	36
One-on-one help in the library (with computers, smartphones, tablets, applications, etc.)	25.19%	99
Programs at the library (story time, do-it-yourself, travelogues, special interest, etc.)	46.06%	181
Online access to digitized local history documents and photos	13.49%	53
Computers and wi-fi (to access the Internet using library computers or your own device)	39.44%	155
Copy / scan / fax / notary public services	21.12%	83
Credit/debit card payment for library fees and copies	10.18%	40
Books, CDs, DVDs (physical objects, not digital)	78.37%	308
Online tutorials (how to use computers, software, apps, write resumes, etc., from videos found on the library's web site)	6.87%	27
tal Respondents: 393		