



Dear Valued Customer,

It has been brought to our attention that there was an error in the embossing of the braille on the Every Hero Has a Story braille bookmark. We have corrected the problem and have enclosed replacement product for the bookmark(s) you previously ordered.

If you have any questions regarding this replacement, please contact Customer Service at 1-855-255-2757 or custsvc@upstartpromotions.com.

We apologize for any inconvenience this may have caused.

Sincerely,

A handwritten signature in black ink that reads "Michael F. Wygocki". The signature is written in a cursive style with a large, stylized 'M' and 'W'.

Michael Wygocki
Director of Customer Service
Demco, Inc.



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