



Friends of Michigan Libraries Trustee Alliance Workshop
“Strategic Thinking, Strategic Planning: How Trustees Can Plan for Success”
Rochester Hills Public Library
Friday, April 24, 2015

AGENDA

Synopsis: Why is planning a critical step in the trustees’ governance of the library? Certainly no one plans to fail, but without a plan and without strategic thinking, your library may not be on the right path to success. What makes planning a strategic step for success? And how do trustees navigate the planning process?

- 8:30 a.m. Registration, Breakfast Refreshments, and Get Acquainted
- 9:00 a.m. Welcome and Introductions - Paul Snyder, FOML President
Shirley Bruursema, FOML Trustee Alliance Representative
Christine Lind Hage, Director, Rochester Hills Public Library
- 9:15 a.m. “The Value of Strategic Planning & Steps Toward Achievement”
Sarah Ann Long will introduce the topic, followed by table discussions of questions
- 10:15 a.m. Morning Break
- 10:30 a.m. “Assessing Your Plans: How Do You Measure Success?”
Sarah will introduce the topic, followed by table discussions of questions
- 11:15 a.m. “The Quality Service Audit Checklist (QSAC):
How Statewide Measures Can Improve Public Library Service”
Shannon D. White, Continuing Education Coordinator, Library of Michigan
- 12:00 p.m. Lunch with Table Talks
- 1:00 p.m. “How Strong is Your Board? Board Development Strategies”
Sarah Ann Long
- 2:00 p.m. Afternoon Break
- 2:15 p.m. “Director-Board Relationships: Working Together for Success”
Christine Hage, Director, Rochester Hills Public Library & President, United for Libraries
with Sarah Ann Long
- 2:55 p.m. Wrap-Up and Workshop Evaluation
Shirley Bruursema, FOML Trustee Alliance Representative
- 3:00 p.m. Adjournment/Optional Library Tours



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