

MI-SPI 2.0 Summer 2024 Survey: Summary of Findings

Note: this is not a thorough statistical analysis of the findings; rather, it is an overall subjective assessment of the data collected by the survey.

Eight (8) of the thirteen (13) MI-SPI 2.0 libraries completed the MI-SPI 2.0 Summer 2024 survey. The survey questions covered the following areas: satisfaction, goals, governance, participation and engagement, management, cost, and future.

The satisfaction, goals, and management sections asked libraries to respond to a series of questions using a Likert scale. In terms of satisfaction with the program, the overall average response rate was 3.5, hovering between “neutral” and “agree”. In terms of management, the overall average response rate was 3.3, leaning more toward the “neutral” response. The goals section used a different scale with the overall response rate at 2.6, slightly above the “in-process” response. Overall, these responses indicate libraries landed somewhere in the middle when assessing the program.

In the governance, participation, and engagement, libraries were asked to respond to a series of questions, three of which were open-ended and four which required yes or no responses. With the open-ended questions, the themes of finances, staff, and the need for practical support emerged. Libraries were asked to indicate their interest in Gold Rush in this section and the overwhelming response was yes. Responses to interest in another refresh and interest in moving to EAST leaned positive.

Responses to the questions about cost (four open-ended questions) indicated libraries view the program as worth the cost, while at the same time expressing concerns about financial sustainability, including staff capacity, related to future efforts.

The final section asked libraries (three open-ended questions) to share their thoughts about the future of the group. These responses varied widely with support for the move to Gold Rush mentioned, uncertainty about EAST, discussion of changing the scope of MI-SPI and a desire to add new libraries, including Indiana. Everyone is encouraged to read this section to gain a full picture of perspectives on the future of MI-SPI 2.0.